Safeguarding children

1.2 Safeguarding children and child protection
(Including managing allegations of abuse against a member of staff)

Policy statement

Our setting will work with children, parents and the community to ensure the rights and safety of children and to give them the very best start in life. Our safeguarding policy is primarily based upon Safeguarding Training which is regularly updated by Lead Practitioners and nursery nurses within our setting to ensure we are up to date with current legislation and on the three key commitments of the Pre-school Learning Alliance Safeguarding Children Policy.

EYFS key themes and commitments

| A Unique Child | Positive Relationships | Enabling Environments | Learning and Development |

Procedures

We carry out the following procedures to ensure we meet the three key commitments of the Alliance Safeguarding Children Policy.

Key commitment 1

Our setting is committed to building a 'culture of safety' in which children are protected from abuse and harm in all areas of its service delivery.

Staff and volunteers

- Our designated persons (members of staff) who co-ordinate child protection issues are: Susie Pull – Lead Practitioner, however all staff have attended Child Protection Training & in her absence the senior member of staff would take on the role, Julie Ashby – Deputy Safeguarding Practitioner, see operational plan for staff structure in their absence.
● Our designated officer (School Governor) who oversees this work is:
Mrs Sharon Bottomely, who is appropriately trained in Child Protection

● We ensure all staff and parents are made aware of our safeguarding policies and procedures.
● All staff have an up to date knowledge of safeguarding issues.
● We provide adequate and appropriate staffing resources to meet the needs of children.
● Applicants for posts within the setting are clearly informed that the positions are exempt from the Rehabilitation of Offenders Act 1974.
● Candidates are informed of the need to carry out 'enhanced disclosure' checks with the Criminal Records Bureau before posts can be confirmed.
● Where applications are rejected because of information that has been disclosed, applicants have the right to know and to challenge incorrect information.
● We abide by Ofsted/ISI requirements in respect of references and Criminal Record Bureau checks for staff and volunteers, to ensure that no disqualified person or unsuitable person works at the setting or has access to the children.
● Volunteers and students do not work unsupervised.
● We record information about staff qualifications, and the identity checks and vetting processes that have been completed including:
  - The criminal records disclosure reference number;
  - The date the disclosure was obtained; and
  - Details of who obtained it.
● We inform all staff that they are expected to disclose any convictions, cautions, court orders or reprimands and warnings which may affect their suitability to work with children (whether received before or during their employment with us).
● We abide by the Safeguarding Vulnerable Groups Act 2006 Requirements in respect of any person who is dismissed from our employment, or resigns in circumstances that would otherwise have lead to dismissal for reasons of child protection concern.
● We have procedures for recording the details of visitors to the setting.
● We take security steps to ensure that we have control over who comes into the setting so that no unauthorised person has unsupervised access to the children.
● We take steps to ensure children are not photographed or filmed on video for any other purpose than to record their development or their participation in events organised by us. Parents sign a consent form and have access to records holding visual images of their child.
● No personal mobile phones, cameras, videos etc are to be used within the setting where children are present.
Key commitment 2

Our setting is committed to responding promptly and appropriately to all incidents or concerns of abuse that may occur and to work with statutory agencies in accordance with the procedures that are set down in 'What to do if you’re worried a child is being abused' (HMG 2006). This book can be found in the Nursery Office, as guidance if required, along with MASH contact details in each room.

Responding to suspicions of abuse

- We acknowledge that abuse of children can take different forms - physical, emotional, and sexual, as well as neglect.
- When children are suffering from physical, sexual or emotional abuse, or may be experiencing neglect, this may be demonstrated through:
  - significant changes in their behaviour;
  - Deterioration in their general well-being;
  - Their comments which may give cause for concern, or the things they say (direct or indirect disclosure);
  - changes in their appearance, their behaviour, or their play;
  - unexpected bruising marks or signs of possible abuse or neglect; and
  - any reasons to suspect neglect or abuse outside the setting.
- We take into account factors effecting parental capacity, such as social exclusion, domestic violence, parents drug or alcohol abuse, mental or physical illness or parent’s learning disability.
- We are aware of other factors that affect children’s vulnerability such as, abuse of disabled children; fabricated or induced illness; child abuse linked to beliefs in spirit possession; sexual exploitation of children, such as through internet abuse; and female genital mutilation; that may affect, all may have affected children and young people using our provision.
- We also make ourselves aware that some children and young people are affected by gang activity, by complex, multiple or organised abuse, through forced marriage or honour based violence or may be victims of child trafficking. While this may be less likely to affect young children in our care, we may become aware of any of these factors affecting older children and young people who we may come into contact with.
- Where we believe that a child in our care or that is known to us maybe affected by any of these factors we follow the procedures below for reporting child protection concerns.
- Where such evidence is apparent, the child’s key person makes a dated record of the details of the concern and discusses what to do with the setting manager who is acting as the 'designated person'. The information is stored on the child's personal file, in a separate locked cabinet from other general information on them.
- We refer concerns to the local authority children’s social care department and co-operate fully in any subsequent investigation.

  For concerns call MASH customer service centre – 24 hours – 0344 800 8020

  N.B. In some cases this may mean the police or another agency identified by the Local Safeguarding Children’s Board.

- We take care not to influence the outcome either through the way we speak to children or by asking questions of children.

- We take account of the need to protect young people aged 16-19 years as defined by the Children Act 1989. This may include students or school children on work placement, young employees or young parents. Where abuse is suspected we follow the procedure for reporting any other child protection concerns. The views of the young person will always be taken into account, but the setting may override the young person’s refusal to consent to share information if it feels that it is necessary to prevent a crime being committed or intervene where one may have been, or to prevent harm to a child or adult. Sharing confidential information without consent is done only where not sharing it could be worse than the outcome of having shared it.

- We use Norfolk MASH consultation service or LADO when making a referral to children social care or other appropriate agencies, or call police direct in an emergency.

  Police – line 9, 999; MASH – 0344 800 8020; LADO – 01603 223473

Recording suspicions of abuse and disclosures

- Where a child makes comments to a member of staff that gives cause for concern (disclosure), or a member of staff observes signs or signals that gives cause for concern, such as significant changes in behaviour; deterioration in general well-being; unexplained bruising, marks or signs of possible abuse or neglect that member of staff:
  - listens to the child, offers reassurance and gives assurance that she or he will take action;
  - does not question the child;
  - makes a written record that forms an objective record of the observation or disclosure that includes (this pack can be found in each room of the setting):
    - the date and time of the observation or the disclosure;
    - the exact words spoken by the child as far as possible;
    - the name of the person to whom the concern was reported, with date and time; and
    - the names of any other person present at the time.
  - These records are signed and dated and kept in the child's personal file which is kept securely and confidentially
  - The member of staff acting as “Designated Person” is informed of the issue at the earliest opportunity.
Where the Local Safeguarding Children Board stipulates the process for recording and sharing concerns, we include those procedures alongside this procedure and follow the steps set down by the Local Safeguarding Children Board.

**Making a referral to the local authority social care team**

- At Glebe we refer all concerns direct to the MASH Team, within each room the NSCB packs are on the walls and contain detailed procedures for making a referral to the Local Social Care Team, as well as a template form for recording concerns and making a referral. This is based on ‘What to do if you’re worried a child is being abused’ (HMG 2006).
- We keep a copy of this document and follow the detailed guidelines given.
- All members of staff are familiar with the NSCB/LADO records and follow the procedures for recording and reporting.

**Informing parents**

- Parents are normally the first point of contact. We discuss concerns with parents to gain their view of events, unless we feel this may put the child in greater danger.
- We inform parents when we make a record of concerns in their child’s file and that we also make a note of any discussion we have had with them regarding a concern.
- If a suspicion of abuse warrants referral to social care, parents are informed at the same time that the referral will be made, except where the guidance of the Local Safeguarding Children Board does not allow this, for example, where it is believed the child may be placed in greater danger.
- This will usually be the case where the parent is the likely abuser. In these cases the investigating officers will inform parents.

**Liaison with other agencies**

- We work within the Local Safeguarding Children Board guidelines.
- We have a copy of 'What to do if you’re worried a child is being abused' for parents and staff and all staff are familiar with what to do if they have concerns.
- We have procedures for contacting the local authority on child protection issues, including maintaining a list of names, addresses and telephone numbers of social workers, to ensure that it is easy, in any emergency, for the setting and social services to work well together.
- We notify the registration authority (Ofsted) of any incident or accident and any changes in our arrangements which may affect the wellbeing of children or where an allegation of abuse is made against a member of staff (whether the allegations relate to harm or abuse committed on our premises or elsewhere). Notifications to Ofsted are made as soon as is reasonably practicable, but at the latest within 14 days of the allegations being made.
Contact details for the local National Society for the Prevention of Cruelty to Children (NSPCC) are also kept.

Allegations against staff

- We ensure that all parents know how to complain about the behaviour or actions of staff or volunteers within the setting, or anyone living or working on the premises occupied by the setting, which may include an allegation of abuse.
- We respond to any inappropriate behaviour displayed by members of staff or any other person working with the children, which includes:
  - Inappropriate sexual comments;
  - Excessive one to one attention beyond the requirements of their usual role and responsibilities, or inappropriate sharing of images.
- We follow the guidance of the Local Safeguarding Children Board when responding to any complaint that a member of staff, or volunteer within the setting, or anyone living or working on the premises occupied by the setting, has abused a child.
- We respond to any disclosure by children or staff that abuse by a member of staff or volunteer within the setting, or anyone living or working on the premises occupied by the setting, may have taken, or is taking place, by first recording the details of any such alleged incident.
- We refer any such complaint immediately to the local authority's designated officer (LADO) to investigate: 01603 223473. We also report any such alleged incident to Ofsted, and what measures we have taken. We are aware that it is an offence not to do this within 14 days of the allegations being made.
- We co-operate entirely with any investigation carried out by children’s social care in conjunction with the police.
- Where the senior management committee and children’s social care agree it is appropriate in the circumstances, the chairperson will suspend the member of staff on full pay or the volunteer, for the duration of the investigation. This should be done in writing within one working day; however it is not an indication of admission that the alleged incident has taken place, but is to protect the staff as well as children and families throughout the process.
- The chairperson will nominate the person who has been suspended a name contact within the organisation to support them during the process.

Whistle Blowing Procedure (confidential method of reporting concerns about colleagues)

- All staff have a duty to report concerns/allegations about colleagues inappropriate behaviour towards children to the senior member of staff on duty, or if they prefer direct to the Nursery Manager or Headmaster
• All staff must remember not to take the matter in to their own hands, do not to tell any members of staff other than the Headmaster or Nursery Manager, only clarify and record what is alleged to the lead person
• Staff are reassured that if they speak to either the Nursery Manager or Headmaster that their allegations will remain confidential within the setting, however the incident will need to be reported to Children’s Services to protect the child/ren
• The nominated senior staff are either the Headmaster or Nursery Manager, and it is their responsibility to reassure the reporting member of staff that their disclosure will remain confidential between them
• They should then in liaison with each other collate dated, detailed records of the allegations
• Either the Headmaster or Nursery Manager will then report the incident to Children’s Services and seek advise from the LADO Team before taking the matter further
• Interagency strategy discussion will begin and there will either be:
  **Substantiated:** there is sufficient evidence to prove the allegation;
  **Malicious:** there is sufficient evidence to disprove the allegation and there has been a deliberate act to deceive;
  **False:** there is sufficient evidence to disprove the allegation;
  **Unsubstantiated:** there is insufficient evidence to either to prove or disapprove the allegation. The term, therefore, does not imply guilt or innocence.
• Which will result either in Management Action, Disciplinary Process or Legal Process, or all three
• Finally the case would be reviewed and necessary changes may have to be made to protect children from this happening again, such as change in policies, more guidance in child protection for all staff and most importantly appropriate support would need to be set up for children, parents and staff, in close liaison with Children’s Services.

**Disciplinary action**

Where a member of staff or a volunteer has been dismissed due to engaging in activities that caused concern for the safeguarding of children or vulnerable adults, we will notify the Independent Safeguarding Authority (ISA) of relevant information, so that individuals who pose a threat to children (and vulnerable groups) can be identified and barred from working with these groups.

**Key commitment 3**

Our setting is committed to promoting awareness of child abuse issues throughout its training and learning programmes for adults. It is also committed to empowering young children, through its early childhood curriculum, promoting their right to be strong, resilient and listened to.
Training

- We seek out training opportunities for all adults involved in the setting to ensure that they are able to recognise the signs and signals of possible physical abuse, emotional abuse, sexual abuse and neglect and that they are aware of the local authority guidelines for making referrals.
- We also ensure staff are trained and aware of the “Prevent Strategy” - please see whole school Prevent Policy.
- We ensure that designated persons update their Lead Practitioner training every two years in accordance with that recommended by the Local Safeguarding Children Board.
- We ensure that all staff know the procedures for reporting and recording their concerns in the setting.

Planning

- The layout of the rooms allows for constant supervision. No child is left alone with staff or volunteers in a one-to-one situation without being visible to others.

Curriculum

- We introduce key elements of keeping children safe into our programme to promote the personal, social and emotional development of all children, so that they may grow to be strong, resilient and listened to and that they develop an understanding of why and how to keep safe.
- We create within the setting a culture of value and respect for the individual, having positive regard for children's heritage arising from their colour, ethnicity, languages spoken at home, cultural and social background.
- We ensure that this is carried out in a way that is developmentally appropriate for the children.

Confidentiality

- All suspicions and investigations are kept confidential and shared only with those who need to know. Any information is shared under the guidance of the Local Safeguarding Children Board.

Support to families

- We believe in building trusting and supportive relationships with families, staff and volunteers in the group.
- We make clear to parents our role and responsibilities in relation to child protection, such as for the reporting of concerns, providing information, monitoring of the child, and liaising at all times with the local children's social care team.
- We will continue to welcome the child and the family whilst investigations are being made in relation to any alleged abuse.
- We follow the Child Protection Plan as set by the child's social care worker in relation to the setting's designated role and tasks in supporting that child and their family, subsequent to any investigation.
- Confidential records kept on a child are shared with the child's parents or those who have parental responsibility for the child in accordance with the Confidentiality and Client Access to Records procedure and only if appropriate under the guidance of the Local Safeguarding Children Board.

**Legal framework**

*Primary legislation*
- Children Act (1989 s47)
- Protection of Children Act (1999)
- Data Protection Act (1998)
- Early Years Foundation Stage (EYFS Sept 2012)
- Prevent Strategy

*Secondary legislation*
- Criminal Justice and Court Services Act (2000)
- Equalities Act (2010)
- Data Protection Act (1998) Non Statutory Guidance

**Further Guidance**
- What to do if you’re Worried a Child is Being Abused (HMG 2006) March 2015.
- Framework for the Assessment of Children in Need and their Families (DoH 2000)
- Statutory guidance on making arrangements to safeguard and promote the welfare of children under section 11 of the Children Act 2004 (HMG 2007)
- Independent Safeguarding Authority: [www.isa.homeoffice.gov.uk](http://www.isa.homeoffice.gov.uk)
- PLA Safeguarding Children (2010)
- Keeping children safe in education (July 2015)
- NSCB – [www.nscb.norfolk.gov.uk](http://www.nscb.norfolk.gov.uk)
- NCC – www.norfolkearlyhelp.org.uk
- Keeping Children Safe in Education – March 2015.
- Please refer to Main School Prevent Policy regarding the Prevent Strategy June 2011.

This policy was adopted at a meeting of

Glebe House School Nursery

Held on

June 2015

Date to be reviewed

June 2016

Signed on behalf of the management committee

Name of signatory

Susie Pull

Role of signatory (e.g. chair/owner)

Setting Manager

Other useful Pre-school Learning Alliance publications:

- Child Protection Record (2007)